

JOSEPH BARKER

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Successfully leads IT project management lifecycle by clearly defining project roadmap and prioritizing key technology requirements.

Agile Project Management | Software Development Lifecycle | Strategic Business Transformation | Performance Improvement

- **Thorough Project Execution:** Spearheaded a \$7M SAP migration to Azure and Hana Enterprise Cloud (HEC) platform. Created implementation roadmap and re-designed existing infrastructure to support disaster recovery and system provisioning at YwC.
- **Stakeholder Relationship Management:** Led business continuity efforts for a major utility client with 24/7 operations in a virtualized environment. Met service level agreements and saved \$300K in vendor management costs at YwC.
- **Cross-Functional Team Leadership:** Established a Center of Excellence to support seamless new project roll outs. Provided cross-functional and technical team training on initiative prioritization and management to a team of 7 at the Nobles.

Project Budget and P&L Management
Technical Landscape Management
SLA Management

Staff Training & Mentorship
Establishing Governance Models
Capacity Management

CIO Relationship Management
Industry Leadership & Innovation
Early Watch & Go-Live Checks

PROFESSIONAL EXPERIENCE

Americas SAP User Group | Utilized paternity leave to volunteer at the ASUG.

4/2022 – Present

Director, YwC

9/2010 – 4/2022

Delivered \$MM technology projects for Fortune 500 clients across multiple industries. Managed 20 direct reports; led project change management and addressed customer, team, and vendor challenges for speed-bump-free project execution.

TECHNICAL LANDSCAPE MANAGEMENT

- Streamlined client's finance portfolio by leading a \$10M, new S4HANA product implementation project. Facilitated seamless adoption to the new technical platform in 1 year by creating a strong support organization.
- Boosted client's financial reporting visibility by 50% by performing BW to HANA migration. Designed a data warehouse and leveraged data harmonization techniques and client workshops to address data non-standardization across multiple systems.
- Facilitated large-scale ERP implementations by introducing new training initiatives to support systems that the clients had no prior experience in. Delivered customizations by conducting 2-month long classroom and workshop-based cross-team trainings.
- Built a well-integrated client ecosystem by accurately linking disparate technologies on Microsoft and SAP platforms. Supported multi-year implementations by ensuring automation and proper tool selection.
- Halved migration downtime for large-scale data center migrations. Worked in a government regulated environment to improve business system availability while reducing outage costs.

STRATEGIC BUSINESS DEVELOPMENT

- Delivered a 5-year long project portfolio planning roadmap for a \$10M system integration project. Mapped requirements versus business value and defined cost impact to win against other projects competing for resources, budget, and time.
- Consistently achieved a yearly revenue target of \$1M for 3 years by executing powerful sales strategies. Attended networking events such as SAP Sapphire and promoted sales proposals to the business network.
- Saved several hundred thousand dollars in licensing cost for aging client systems by presenting a detailed CIO roadmap. Better informed customer's IT organizations about project benefits by conducting workshops.
- Tracked, recorded, and mitigated substantive implementation risks by arranging monthly stakeholder meetings. Deployed Agile project management methodologies and ensured smooth knowledge transfer for key team players.
- Addressed knowledge gaps for complex system integration and support processes by deploying new training materials and one-on-one coaching to meet internal client team needs.
- Delivered on-time technology projects by promptly responding to vendor needs. Created RFPs, finalized project plan with vendors, and critically reviewed provider and vendor contracts.

Manager, Nobles**9/2006 – 9/2010**

Delivered business value by introducing new technology solutions such as SAP implementation and 3rd party support software for improved system availability and integration. Spearheaded a \$50M, SAP IS-Media backend implementation.

- Executed multiple, \$100K projects (3-month long) over a span of 4 years. Deployed Agile and ASAP project methodologies for accurate requirement gathering, planning, and benefit tracking.
- Successfully deployed a central finance management platform by providing user support across 3 departments. Implemented change management policies, rolled out new functionality, and assisted teams in seamless system implementation.
- Sped-up a previously lagging project by collaborating with vendors and implementing efficient team reporting channels.

Senior Consultant, Dolby Consulting**1/2005 – 8/2006**

Strengthened client's billing and outage management systems by facilitating a \$30M SAP infrastructure development project. Trained and mentored an internal team of 7, prepared RFPs, and conducted market research.

- Saved \$1M in recurring consulting and vendor costs by implementing a thorough evaluation criterion with clear requirements mapping for vendor selection.
- Accelerated project progress by 40% by designing internal project controls for milestone reporting and cost and change order management. Reduced change order cost by working with vendors to eliminate integration issues.
- Reduced system downtime by 25% by selecting best-fit technology structures to meet evolving client business needs. Provided one-on-one customer team training for 6 months and created a 24/7 supportable system. Led successful go-lives while ensuring on-time and on-budget project execution by identifying and prioritizing associated risks. Eliminated post-go-live issues and delays by 100%. Won \$300K recurring client projects.

Technical Consultant, Business Services**10/2003 – 12/2005**

Designed and implemented SAP systems for 3 government projects. Led 10-15 member teams; developed architecture framework, managed on-time project deliverables, and minimized the number of change orders and customization objects.

- Oversaw \$20M ERP transformation for Minnesota public school systems. Installed, customized, and configured an off-the-shelf solution for finance and HR. Reduced manual processes by 50% across disparate systems.
- Led installation and configuration of a \$5M SAP learning solution for the state of Utah. Improved system usability by identifying gaps in the previously heavily customized solution and conducting workshops to gather and map system requirements.
- Supported a \$7M SAP HR, Finance, and portal implementation for Ohio state workforce services. Completely replaced existing system by performing custom development, business requirement gathering, and new user support for 10,000 users.

Independent Technology Consultant, Entrepreneur**12/2002 – 11/2003**

Technology Lead for start-up; provided HR, finance, and supply chain training for SAP modules to 40 internal resources.

- Led BASIS and PO technology architecture projects for consumer goods and manufacturing clients. Helped clients in making informed integration decisions. Implemented data warehousing (DW) and customer relationship management (CRM) systems.

EDUCATION

BS Physics, University of Massachusetts

Software, Tools & Technologies: ChaRM and Monitoring (Technical and E2E), ITIL, S4HANA, BW4HANA, Sybase ASE, ABAP and Java NetWeaver stacks, FIORI, ECC, GRC, TMS, PI, SCM, BI, BOBJ, EWM, MDG, and SAPGUI, Fiori, and SSO Deployment.