

REBECCA BAKER

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Drives business value by executing IT and SAP infrastructure strategies, reviewing process designs, & leading implementation.

Enterprise Architecture Framework | SAP & HANA Administration | Cloud Migration | Business Development | Budget Planning

- **Enterprise Business Solution Portfolio:** Built a highly-integrated client ecosystem by accurately linking disparate technologies on Microsoft and SAP platforms. Supported multi-year implementations by ensuring automation and proper tool selection at Cade.
- **Implementing SAP HANA Analytics:** Developed blueprints for a client's SAP central finance solution by leading a \$10M S4HANA implementation at Cade. Facilitated seamless adoption of the new technical platform by creating a support organization.
- **CIO Relationship Management:** Saved several hundred thousand dollars in licensing cost for aging client systems by presenting a detailed CIO roadmap. Built customer awareness about project benefits by conducting workshops at Cade.

PROFESSIONAL EXPERIENCE

Director, Cader

9/2010 – Present

Spearheaded \$15M+ enterprise architecture design and implementation projects for Fortune 500 clients. Supported SAP FICO implementation, led full customer go-live lifecycle, and drove SAP incidents to resolution.

IT System Implementation, Migration & Update

- Delivered a 5-year long project portfolio planning roadmap for a \$10M system integration project. Mapped requirements versus business value and defined cost impact to win against other projects competing for resources, budget, and time.
- Spearheaded a \$7M SAP migration to Azure and Hana Enterprise Cloud (HEC). Created implementation roadmap and re-designed existing infrastructure to support disaster recovery, high availability, and system provisioning.
- Boosted client's financial reporting visibility by 50% by performing BW to HANA migration. Designed a data warehouse and leveraged data harmonization techniques and client workshops to address data non-standardization across multiple systems.
- Halved migration downtime for large-scale data center migrations. Worked in a government regulated environment to improve business system availability while reducing outage costs.
- Facilitated large-scale ERP implementations by introducing new training initiatives to support systems that the clients lacked experience in. Delivered customizations by conducting 2-month long classroom and workshop-based cross-team trainings.

Process Improvement

- Consistently achieved a yearly revenue target of \$1M for 3 years by executing powerful sales strategies. Presented at conferences, attended networking events such as SAP Sapphire, and promoted sales proposals to the business network.
- Saved major utility client \$300K in vendor management costs by leading business continuity efforts with 24/7 operations in a virtualized environment. Ensured all service level agreements were met.
- Tracked, recorded, and eliminated significant implementation risks by arranging monthly stakeholder meetings. Deployed Agile project management methodologies and ensured smooth knowledge transfer for key team players.
- Addressed knowledge gaps for complex system integration and support processes by devising a strong, post-implementation training structure. Deployed new training materials and one-on-one coaching to meet internal client team needs.
- Delivered on-time technology projects by promptly responding to vendor needs. Created RFPs, finalized project plan with vendors, and critically reviewed provider and vendor contracts.

Technical Environments, Processes & Solutions: SAP FICO Implementation across GL, AP, AR, EAM, IS-Utilities, and IS-Media | SAP Business Warehouse on HANA and SAP Business Objects Data Services | Microsoft SSRS (SQL Server Reporting Services).

Manager, The Nobles

9/2006 – 9/2010

Served as a technical architect for a \$50M SAP IS-Media backend implementation using SAP Portal and PI integration.

- Executed multiple, \$100K projects (3-month long) over a span of 4 years. Deployed Agile and ASAP project methodologies for accurate requirement gathering, planning, and benefit tracking.

- Established a Center of Excellence to support seamless new project roll-outs. Provided cross-functional and technical team training on initiative prioritization and management to a 7-member team.
- Successfully deployed a central finance management platform by providing user support across 3 departments. Implemented change management policies, rolled out new functionality, and assisted teams in seamless system implementation.
- Delivered business value by bringing on-board new technology solutions such as SAP implementation and 3rd party support software for system availability and integration.

Senior SAP Consultant, D. Consulting

1/2005 – 8/2006

Facilitated a \$30M SAP infrastructure development and implementation project for a major utility client.

- Saved \$1M in recurring consulting and vendor costs by implementing an evaluation criterion. Presented clear and detailed requirements mapping for the vendor selection process.
- Contributed to 50% of client success by managing large IT portfolio projects. Other enterprise-wide technology initiatives included system integrations and ERP implementations.
- Accelerated project progress by 40% by designing internal project controls for milestone reporting and cost and change order management. Reduced change order cost by working with vendors to eliminate integration issues.
- Reduced system downtime by 25% by selecting best-fit technology structures to meet evolving client business needs. Provided one-on-one customer team training for 6 months and created a 24/7 supportable system.
- Led successful go-lives while ensuring on-time and on-budget project execution by identifying and prioritizing associated risks. Eliminated post-go-live issues and delays by 100%. Won \$300K recurring client projects.

SAP Technical Consultant, Siemens Business Services

10/2003 – 12/2005

Designed and implemented SAP systems for 3 government projects.

- Oversaw \$20M ERP transformation for Minnesota public school systems. Installed, customized, and configured an off-the-shelf solution for finance and HR. Reduced manual processes by 50% across disparate systems.
- Led installation and configuration of a \$5M SAP learning solution for the state of Utah. Improved system usability by identifying gaps in the previously heavily customized solution and conducting workshops to gather and map system requirements.
- Supported a \$7M SAP HR, Finance, and portal implementation for Ohio state workforce services. Completely replaced the existing system by performing custom development, business requirement gathering, and new user support for 10,000 users.

Environment: SAP R3 4.7, SAP Enterprise Portal ESS/MSS 6.0, SAP BW 7.0.

Independent Technology Consultant, Entrepreneur

12/2002 – 11/2003

Technology Lead for start-up; provided HR, finance, and supply chain training for SAP modules to 40 internal resources.

- Led BASIS and PO technology architecture projects for consumer goods and manufacturing clients. Helped clients in making informed integration decisions. Implemented data warehousing (DW) and customer relationship management (CRM) systems.

EDUCATION & TECHNICAL SKILLS

BS Physics, Seton Hall University

SAP Certified, Netweaver PI, HANA, OS/DB Migration & Basis

Software, Tools & Technologies: ChaRM and Monitoring (Technical and E2E), ITIL, S4HANA, BW4HANA, Sybase ASE, ABAP and Java NetWeaver stacks, FIORI, ECC, GRC, TMS, PI, SCM, BI, BOBJ, EWM, MDG, and SAPGUI, Fiori, and SSO Deployment.

INDUSTRY PRESENTATIONS

SAP Insider 2015 - Pre- and post-go-live essentials for implementing & supporting SAP BusinessObjects BI 4.x

How secure are your SAP analytical solutions? Critical concepts in security for SAP HANA and BI

SAP Insider 2014 and 2013 - What Every System Administrator Needs to Know About SAP BusinessObjects BI 4.0